

Gel blaster servicing

Drop off Wednesday. Collect Saturday.

Booked online at xperiences.com.au/servicing · Questions? 0408 614 699

WORTH KNOWING FIRST

We service blasters on **two days a week**.

Everything comes in on a **Wednesday** and goes out on a **Saturday**, both 10am to 3pm. In between, the whole job runs by text and email — your quote, your approval and your ready message all land on your phone, so there is **nothing you need to chase**. If you would rather talk to someone, call **0408 614 699**.

\$80

Inspection fee,
paid when you book

48hrs

To get your quote
by text and email

14 days

Free storage once
it is ready to collect

18+

To drop off or
collect, by Qld law

HOW IT WORKS

Five steps, start to finish.

1 Book your Wednesday and pay the \$80

Pick one of the next four Wednesdays online, confirm you are 18 or over, and **sign the service agreement on screen**. The \$80 is paid at that point. We email you a copy of exactly what you signed.

2 Drop it in between 10am and 3pm

Bring the blaster in a **closed bag or case with the gel balls removed**. If it is a power or charging fault, bring the battery and charger too. We tag it, photograph it and give you a booking code.

3 We inspect it and send you a quote

Within **48 hours** you get a quote by text and email with an approve or decline link. It shows the repair total, the \$15 that comes off, and what is left to pay at pick-up. **Nothing is repaired until you approve it**.

4 You approve it, we fix it

Approve and the work goes ahead, finished with a test fire before we call it done. Decline and that is fine — your blaster is ready to collect on Saturday, untouched.

5 Collect on a Saturday, 10am to 3pm

We message you the moment it is ready. Pay the balance online beforehand or **by card at the counter**. We hand it back to the person who booked it, on their booking code.

The bits people ask about.

Short version of the service agreement you sign when you book. The full terms are on the booking page and in the email we send you.

What the \$80 covers

A full inspection by our technician and a written quote. It is **separate from the repair price and is not refunded**, because the inspection happens either way.

If you go ahead with the repair, **\$15 comes off the repair price**. You will see it on the quote as a line of its own.

If you cannot make your Wednesday

Move it free of charge any time **before** the day, online, no questions asked.

If the day passes and we have not seen you, your **\$80 is held as credit for 7 days** so you can rebook. After that it lapses.

If you do not answer the quote

We send a reminder after 3 days. If we still have not heard from you **7 days** after the quote went out, we treat it as declined.

Nothing is repaired and nothing more is charged — your blaster is simply ready to collect on the next Saturday.

Storage once it is ready

The first **14 days are free**, counted from the day we message you to say it is ready.

After that it is **\$20 per week or part week, capped at \$200**. We remind you at day 7 and day 13, then weekly while fees are running.

What to bring on the day

The blaster in a closed bag or case, **gel balls removed**. The battery and charger if it is a power fault. Photo ID showing you are 18 or over.

Leave magazines and accessories at home unless the fault involves them.

Who we hand it back to

Only the person who made the booking, with their **booking code**, and only once the balance is paid.

If someone else is collecting for you, let us know in writing before Saturday.

Blasters left with us long term. Under the Disposal of Uncollected Goods Act 1967 (Qld), goods that are ready for collection may be sold six months after that date. We will have written to you well before then. Storage fees and our costs come out of any sale, and anything left over is yours.

READY WHEN YOU ARE

Book a Wednesday online.

Pick your date, sign, pay the \$80 and bring it in. If you would rather ask something first, call or email — we answer in writing so you have a record of what was agreed.

xperiences.com.au/servicing

0408 614 699

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